



Domestic abuse

Don't suffer in silence

HELPING PEOPLE
PUT DOWN ROOTS

 Affinity Sutton

We can help you.

Do you need housing support or advice about domestic abuse?

Our neighbourhood housing teams can support you.

What is domestic abuse?

Domestic abuse is not simply someone hitting you. It can take many forms:

- verbal abuse
- threats
- sexual abuse
- financial abuse
- stopping you having contact with your friends or family
- destroying your possessions or causing damage to your home.

Domestic abuse is a serious crime. It is never acceptable and it can never be excused.

What can you do?

There are no easy solutions, but there are some steps you can take to protect yourself and/or children. If you contact us, our neighbourhood housing team will listen to you and not judge, and simply offer advice that will be treated in confidence. We can advise on all issues around domestic abuse and the impact these have on:

- housing rights
- access to benefits, including Housing Benefit
- access to legal advice
- signposting to other support services
- advocacy.

Our service

Our service provides support to both male and female victims. We offer support in a flexible way that is provided at different times and locations. We positively encourage referrals from minority groups and the lesbian, gay, bisexual and transgender communities.

For further information please call us. Details can be found overleaf. Calls can be returned at convenient times. We can also call you back on request if call costs are an issue. All enquiries are subject to our data protection and confidentiality policies.

In an emergency always call 999.

Housing

Feeling safe in your home is a basic right. Many women or men stay in a violent relationship because they fear they will become homeless and have nowhere to live. There are ways you can find alternative accommodation for yourself and your children. One of the first steps is to contact us so we can advise you on the options available.

Can you leave your home immediately?

Temporary accommodation may be found in a refuge out of your local area for your own safety. A refuge is temporary accommodation where men or women who have experienced domestic abuse can live with their children in safety.

Sanctuary scheme

If your preference is to remain in your own home, we will do our best to work with you to provide additional security.

Useful information

Broken Rainbow

0800 5875247

Advice and support for lesbian, gay, bisexual and transgender victims of domestic abuse

Male advice line and enquiry

0845 064 6800

Mankind Initiative for Men
suffering from domestic violence
www.mankind.org.uk

Refuge for Women and Children
www.refuge.org.uk

Respect Phoneline

0845 1228609

Helpline offering advice to people who are abusive towards their partners and want help to stop

Victim Support

0845 0567999

Women's Aid 24 hour Helpline

0808 2000 247

www.womensaid.org.uk

Women's Rape and Sexual Abuse Helpline

01208 77099

24 Hour Domestic Abuse Helpline

01872 225629

How do you contact us?

Contact details for Broomleigh residents

Telephone 020 8313 3310
Typetalk 18001 020 8313 3310
Out of hours 01444 870 065
Email customerservice@affinitysutton.com

Or you can write to us at

Maple House, 157-159 Masons Hill,
Bromley, Kent BR2 9HY

Contact details for Downland residents

Telephone 0845 688 7717
Typetalk 18001 0845 688 7717
Out of hours 0845 688 9500
Email customerservice@affinitysutton.com

Or you can write to us at

PO Box 850, Bromley, Kent BR2 9BU

Contact details for William Sutton Homes residents

Telephone 0845 217 8601
Typetalk 18001 020 8235 7000
Out of hours 08000 282 127 (Hertsmere only)
Out of hours 0845 688 9550 (all other residents)
Email customerservice@affinitysutton.com

Or you can write to us at

12 Elstree Way, Borehamwood,
Herts WD6 1JE

This leaflet is available in large print or audio CD on request.

To request a translation please speak to a member of our reception team or call us.

Ücretsiz tercüme için, telefon idin:

Para obter uma tradução, ligue para:

Ako vam treba prevod, molimo vas nazovite:

Turjumaad ma u baahan tahay?

On offre un service de traduction téléphonique.
Nous disposons également de nombreuses
brochures d'informations pouvant être traduites
si vous le désirez.

如果需要将其翻译，请致电：

अनुवाद के लिए कृपया फ़ोन करें:

उत्तममे लघी बिरपुा वरके देन वते:

ترجمه کیلئے براہ کرم فون کریں:

هل تريد الحصول على ترجمة؟

আপনার অনুবাদের প্রয়োজন আছে কি ?

需要翻譯嗎？

એક ભાષાંતરની જરૂર છે ?