

# Our organisational structure

**Group Chief Executive**  
Keith Exford

**Group Director of Governance and Compliance**  
Clare Miller

**Group Resources Director**  
Jonathan Cawthra

**Group Asset Management Director**  
Nick Dudman

**Group Director of Development**  
Kerry Kyriacou

**Group Operations Director**  
Neil McCall

**Group Commercial Director**  
Mark Perry

**Group Finance Director**  
Mark Washer

## Legal and Compliance

The Legal and Compliance Directorate looks after the Group's constitution, its legal and regulatory affairs, including governance matters, health and safety and audit.

## Resources

The work of the Resources Directorate focuses on the full range of human resources activities and the creation of an attractive working environment. They are committed to recruiting and investing in staff who will help us achieve our business goals, and giving them a great place to work.

## Asset Management

The Asset Management Directorate is responsible for all maintenance and improvement work to residents' homes. Its work includes repairs, planned maintenance and strategies for future investment. The Affinity Sutton procurement team is also part of the Directorate.

## Development

Working in partnership with Local Authorities, the HCA, consultants, developers and contractors, the Development Directorate source new opportunities and are responsible for developing new homes for rent, low cost home ownership and intermediate and market rent. The Sales team is responsible for selling our shared ownership and private sale homes as well as letting the intermediate rent homes.

## Operations

The Operations Directorate is responsible for the delivery of landlord services focusing on customer services, housing management and resident involvement for all of our general needs and supported housing customers.

## Commercial

The Group Commercial Directorate manages our commercial arm, increasing our influence and developing external commercial business opportunities and relationships. They are responsible for Grange, BHT and CBS; strategic commercial projects; marketing and PR and implementing the Group's community investment strategy.

## Finance

The Group Finance Directorate is responsible for managing our treasury and corporate finance, accounting services and leading our approach to efficiency through financial planning and performance reviewing. The Group's IMS team, which manage the implementation and integration of technical systems and provide IT support services, also sit under this Directorate.